

ITD - Support Guides

Modern Cloud Management

Changing the Primary User in CDM

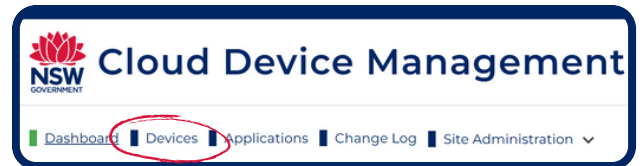
This tool allows you to change the Primary user on multiple devices through the CDM console rather than one by one through Intune.

NOTE:

Without a primary user assigned, any user of the device can install applications from the Company Portal.

There may be a short delay before changes are reflected in the Intune Console.

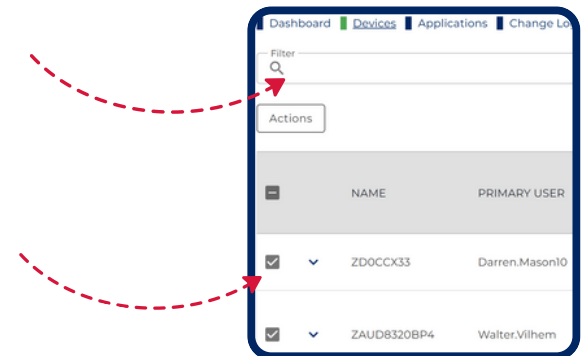
At the top of the CDM console window, click the Devices tab.



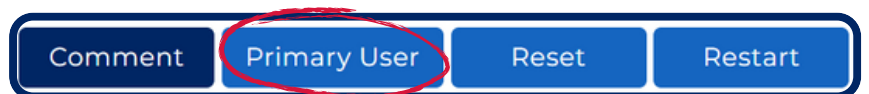
Scroll to search for the devices or simply type into the Filter box to refine your search.

Note: you can add multiple filters.

Select the device(s) you want to change the Primary User by ticking the check box.



In the row of buttons above the list of devices, click the button Primary User.



Type in the name of the user to assign as the Primary User and select them.

If you wish to remove the Primary User simply leave the text box blank.

Click confirm selection then confirm selection again.

