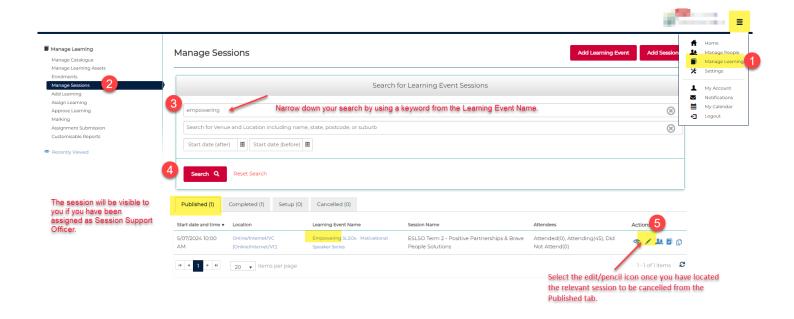
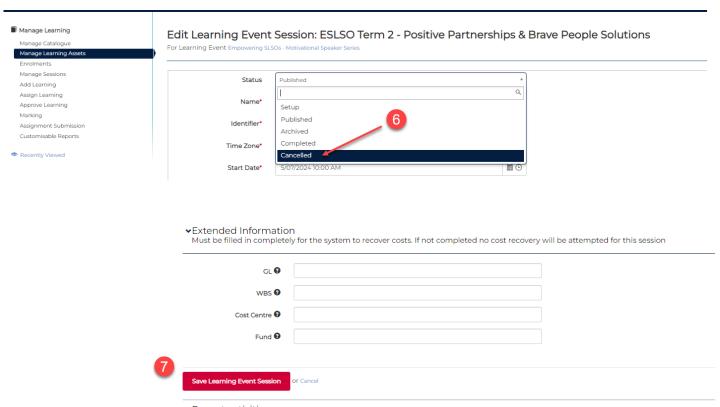
How to cancel a scheduled session – for assigned Session Support Officers

Please note:

- Participants enrolled in the session will be automatically notified by changing the session status to Cancelled.
- All participants will be automatically moved into the course waitlist.
- If you wish to send a customised email to participants via MyPL regarding the session cancellation, send the email first.
- Do not update the session status to Cancelled until you receive confirmation the customised email was successfully sent out.
- 1. Select the Manage Learning tab from the hamburger menu (top right).
- 2. Select the Manage Sessions tab (top left).
- 3. Narrow down your search by using a keyword from the Learning Event Name.
- 4. Select the Search button.
- 5. Select the edit/pencil icon once you have located the relevant session to be cancelled from the **Published** tab.
- 6. Select the **Cancelled** status from the session **Status** menu.
- 7. Select the **Save Learning Event Session** to save the session update you made.





> Recent activities