Business Capability Development Program – program logic



Problems		Objectives	Inputs		Activities	Outputs	Short-term outcomes (6 to 12) months	Medium outco (12 to 24 r	omes Outcomes	Benefits
Business acumen varies across the ECEC sector, particularly for small businessesThe ECEC sector is highly complex and regulated, resulting in high administrative burdenBusiness support is not readily available and accessible to ECEC providers.Business acumen gaps further 	PF2 Objective: Enhancing the viability and sustainability of ECEC services through business leadership management and capability development.	Goal 1 Increase ECEC business viability and sustainability	ECEC service providers and workforce	Collating and assessing evidence Capability Development	Identified service level gaps and opportunities to inform action plan.	Measured administration burden across services (hours at application, hours at end of program) Measured ECEC provider confidence in leadership, business management and completing admin tasks	Fund Objective: To inc quality childcare more	crease participa e affordable an	ation in the State's workforce, particund accessible, and supporting the ECE	larly for women, by making C workforce and sector
			Organisations (provide tailored business support)		Business leadership and service management capability support to services.		Reduced administrative burden for ECEC providers			Reduced administrative burden which can be redirected towards service delivery
							Increased educator-child interaction time			
							Increase in employee engagement and retention across the ECEC sector			Additional small
		Goal 2 Improve ECEC service workforce capability, and broader workforce satisfaction and retention.	Dept of Education Childcare & Economic Opportunity Fund Program Delivery Team Existing NSW regulatory framework and interfacing programs		Program reporting, monitoring and evaluation to collate data on outcomes/benefits	Provider and service satisfaction regarding access to support	Increase in the leadership, business management and technological skills of the ECEC workforce (reported through ECEC provider surveys)			business profits which can be reinvested into the service
							Increase in the responsiveness and adaptability of ECEC operating models that meet the needs of the community Supply of ECEC is maintained across NSW (i.e.,			Increased workforce
						Case studies of services that participated in the program			productivity and GSP in NSW	
					Identify examples of best practice and gained lessons learned for program development			reduced no. of business exits in ECEC sector)		
						Data collection on service supply and sustainability			Increase accessibility to ECEC services, particularly in thin markets	satisfaction and workforce retention (qualitative)
									Uplift in ECEC service operational sustainability	Improved ECEC service quality which meets
		Goal 3 Increase insights into needs and opportunities to strengthen sector viability	NSW Government funding (CEO Fund)			Number of development sessions engaged in by providers		ti		the needs of the
									Service viability and sustainability strengthened, particularly in thin	community and delivers educational, social and emotional benefits to
			Dept of Education Local Reform and Commissioning teams			 Evidence bank: data (costs, outcomes and benefits) appraisals evaluations 	markets children and families			children and families
							Increase in evidence ba government	ase – inform reso	ource allocation decisions across	Improved quality, accessibility or affordability of ECEC