



Dear Colleague,

This edition highlights updated and new reports, opportunities to learn more about Scout or encourage colleagues to get started for their first time, as well as tips and other resources available from Scout.

Regards,

The Scout Team

Inside this month's issue:

- What's new in Scout
- How Scout works
- Scout Showcases
- Tips n tricks
- Understanding Scout - live sessions
- Support

Here are some of the key updates and additions to Scout this month:

Attendance reports

With the transition to the nightly automated feeds of attendance data directly from third party applications (e.g., Sentral, Millennium, etc) for schools not using EBS as their primary system, the volume of incomplete data was higher than expected. The increased missing data is distorting the attendance rate and level (students above 90% rate).

We apologise for the concern and confusion this caused.

We have made a short term change to the rate and level (students above 90% rate) calculations to temporarily **exclude missing data** from the calculations, **for the next few weeks**. Please note that this is a temporary change only and will be reverted back as data completeness increases.

We would like to **thank you for working hard with us** to resolve this problem. The attendance data completeness is at 97.8% for this year with the vast majority of schools as 100%. We are continuing work to get the completeness as close to 100% as possible.

We need your help to ensure data is complete!

To assist you with this, two new temporary reports have been made available in the [Scout Attendance and Engagement app](#):

1. **Attendance Source** – this report provides you information on where your attendance data is being sourced from. If your school has recently changed your primary system to record attendance, you can identify the source here.
2. **Attendance Data Completeness** – this report displays the completeness of your schools' attendance data. This is for every student in your school for every day this year, with an indication if data is missing. Both School and Network level versions are available for this report.

We need your help to ensure data is complete!

Please **review** the new reports and **check** the status of the attendance capture in your Student Administration System for data flagged as missing.

Attendance - new video



A new 30 minute video showcasing updates to the Scout Attendance reports is [now available in Microsoft Stream](#).

Principals and school leaders are encouraged to share this video with staff leading improvements in attendance. As an overview of the recent updates and suggestions on how to apply these updates to inform and evaluate school improvement activities.

To assist us in meeting the needs of school based users of the Scout Attendance reports, viewers are invited to provide suggestions that will inform the development of the upcoming showcase for Term 3 SDD by [completing this short survey](#).

[View new Attendance video](#)

NAPLAN Guided Data Packages

The NAPLAN Reading and Numeracy – Guided Data Package report has just been released. It will allow you to see how school cohorts have performed against each NAPLAN reading and numeracy focus area and allow you to identify those areas may need further support. For the first time, it is able to automate item analysis for NAPLAN

Paper and NAPLAN online into the one simple report. This can be particularly helpful in understanding which focus areas can be supported to improve Top 2 band achievement.

This Scout report is also complimented by Implementation and Progress Monitoring (IPMs) focus area samples which directly link to resources on the Reading and Numeracy Hub.

These IPM samples can be found at <https://education.nsw.gov.au/teaching-and-learning/school-excellence-and-accountability/2021-school-excellence-in-action/implementation-and-progress-monitoring/samples>

[Access the R&N Guided report](#)

Value Added Yr9 to HSC Scores - updated!

The Value Added information has now been provided to Scout and is included in the NAPLAN VA reports. To access the report, open [the NAPLAN app in Scout](#).

[Access the Scout NAPLAN app](#)

FEATURE: How Scout works



Scout provides schools and staff with rich visual displays of educational data, information and insights - over forty-seven thousand users across NSW have access to Scout, with more than 2 million report runs across the platform so far!

How does Scout work?

- Scout draws information from over 80 different systems, with data flowing in mostly daily, but in some cases every second, and in others only twice a year!
- This information is joined together and reshaped and stored in the departments data warehouse.
- A wide range of reports are then created on top of this information. These reports are focused on supporting specific functions and processes across the department.
- These reports are then refreshed on demand by users anywhere with an internet connection.
- Scout does not create information, it just displays information captured in other systems.

The primary goal of Scout is to bringing **vast amounts of relevant information together in one place** to support staff in their planning and decision making activities.

[Watch the Scout Video](#)

Using Microsoft Authenticator for MFA

If you are currently using text-to-mobile as multi-factor authentication (MFA) to login into Scout, and facing trouble where mobile reception is low or weak, you can enable other methods.

Users can adjust the method of MFA by using the **Microsoft Authenticator** on a mobile



phone rather than a SMS code, which will work in areas with poor mobile coverage but with DoE Wifi.

[Find out more >>](#)

Scout Showcases

Scout Showcases are a popular way to learn about what Scout offers with a live demonstration of one or more reports. Updated information to the schedule, as well as previous recordings, can be accessed from the [Scout Showcases webpage](#).

Topic: Attendance - SDD Term 3 2021

This showcase will provide an overview of the updated Attendance and Engagement app in Scout, followed by a guided tour through the Attendance reports with school-based scenarios. It will include details on two new reports available to support schools and will have a specific focus on how schools might use their reports to assist them in increasing the number of students attending school more than 90% of the time.

The showcase will highlight explicit links to the Attendance Matters resource hub, to assist schools in identifying possible next steps from insights gained in the Scout attendance and engagement reports.



Mon 12 July 2:00 – 3:00 pm

Presented by Ben Berriman - Systems Design, Learning and Wellbeing.

Live presentation will be followed by time for Q+A.

[Register now via MyPL!](#)

Check-in Showcase - New Recording

The recording of the Check-in assessment showcase is [now available in Microsoft Stream](#).

To see a list of all available recorded showcases, visit [the Scout showcase webpage](#).

Understanding Scout - live sessions

This optional course is a 1-hour non-registered training session delivered via MS Teams designed for all Scout users in learning how to access and navigate Scout reports. This workshop is recommended for teachers looking to increase their familiarity with Scout.

To enroll in this workshop, participants must have either completed the mandatory [Scout Introduction - NRG03295](#) online learning or already have access to Scout.

Term 2 2021 - Session details

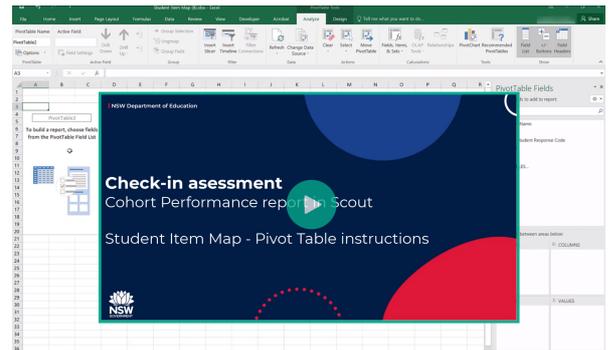
Week 8	Wed 09 Jun	12:30 - 1:30 pm
Week 9	Wed 16 Jun	3:30 - 4:30 pm

[View Term 2 Schedule](#)

Creating a pivot table

Occasionally an exported table may look different in Excel, as Scout preserves the raw data for your download.

This short video takes users through the steps to quickly re-create the Student Item Map from the Check-in reports. This is made in response to a question during one of our recent showcases.



[Watch the video >>](#)

Scout Support

The Scout support team provides ongoing technical assistance for the reports to all users. This may include access requests to specific reports or school datasets, guidance using the Scout platform or help finding the data you need.

Please contact Support, if you suspect data is missing or incomplete, as well as to notify Scout of any issues with a report not working as expected for you. Most cases are resolved with some simple troubleshooting steps, but occasionally a report may require further attention. These are then referred to SMEs within the team.

It is important to contact support to make us aware of any issues so we will be able to resolve them quickly for you.



Support

For all questions, requesting new features, access issues, etc.

Email: Scout.Support@det.nsw.edu.au

Phone: 1300 790 844 (Mon-Fri 8:00am-4:00pm)

For **enquiries** email: Scout@det.nsw.edu.au

For **feedback** email: scout.feedback@det.nsw.edu.au

[Scout on Yammer](#) | [Scout Website](#)

We acknowledge the homelands of all Aboriginal people and pay our respect to country.

This email was sent by the Scout Team, Information Technology Directorate, Corporate Operations Group, NSW Department of Education, 105 Phillip Street, Parramatta, NSW 2150, Australia